



May 1, 2020

Dear Meals on Wheels Recipients, Families, and Friends,

Meals on Wheels of Ramsey County/Senior Services Consortium of Ramsey County is committed to the health and safety of all individuals we serve, as well as the 2000 local volunteers who have the important role of delivering meals in Ramsey County. The eight Meals on Wheels providers in our Consortium primarily serve older adults and people with disabilities—68% of our clients live alone. We are working closely with Metro Meals on Wheels, Meals on Wheels Kitchen of Opportunity, and other community partners and colleagues to ensure health, safety, and well-being is our top priority. In addition to daily safe food handling practices, we have employed several proactive measures to ensure that everyone involved in the preparation and delivery of meals understands the importance of keeping our clients healthy.

Centers for Disease Control and Prevention (CDC) recommendations are being upheld by Meals on Wheels programs throughout Ramsey County and the entire metro area. We are asking all volunteers to stay home if they are exhibiting any symptoms of respiratory illness. We are enforcing strict handwashing rules upon arrival to the Meals on Wheels delivery sites and staff are thoroughly disinfecting all items that have been used on a route delivery, including the meal delivery bags.

Volunteers are practicing social distancing and are asked not enter residences. Deliveries are no-contact and masks will be worn. Whenever possible, deliveries may be combined and we are increasing weekly frozen meal deliveries to lessen contact. We know the advantage of our Meals on Wheels service is the friendly visit that volunteer drivers provide--and we are able to continue to monitor the safety of our recipients while keeping a safe and healthy distance.

If you have any questions or concerns, please contact your local Meals on Wheels site or call 651-318-9091. We will continue to monitor this situation and keep clients informed. Currently all sites in Ramsey County are fully staffed with volunteers—thank you! If you can help financially, please donate. Thank you for your support during this time of great uncertainty.

Sincerely,

Denise Wickiser, Executive Director  
Senior Services Consortium of Ramsey County/Meals on Wheels of Ramsey County  
[www.mealsonwheels-rc.org](http://www.mealsonwheels-rc.org)

