

•• May 2021

MEALS ON WHEELS RECIPIENT SURVEY RESULTS



RAMSEY COUNTY

96% of meal recipients in Ramsey County recommend Meals on Wheels to a friend

Survey Overview

•• **Participants**
Meals on Wheels surveys were sent out to all current Meals on Wheels recipients in Ramsey County. Recipients were aged 18 to 101.

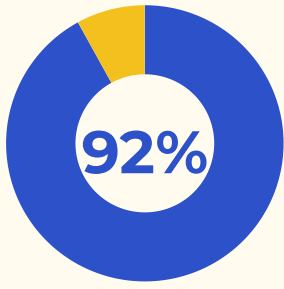
•• **Response Rate**
31% of Meals on Wheels recipients responded to the survey.



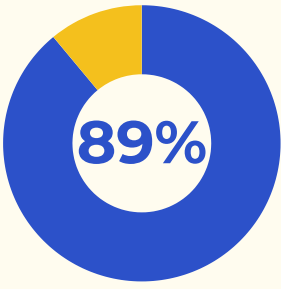
•• **Service Sites**
Meals on Wheels recipients are served by one of the eight Consortium members who provide Meals on Wheels throughout Ramsey County.

•• **Results**
Meals on Wheels survey responses were professionally analyzed by an Independent Research/Evaluation Consultant.

Observations



92% of Meals on Wheels clients rated the quality of their meals as good or excellent.



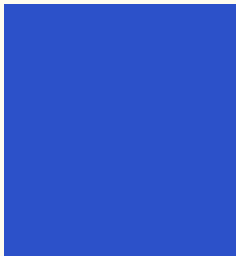
89% of Meals on Wheels clients said their Meals on Wheels program reduced their exposure to the Covid-19 virus.

MOW Client in St. Paul (age 65)
"I am very pleased with my Meals on Wheels. I think the quality of the meals are excellent and I appreciate the prompt delivery by the friendly volunteer."

MOW Client in Roseville (age 86)
"The meals are hot, delicious, and well balanced. I am thankful for the people who prepare and deliver them. Even during these challenging days of COVID."

MOW Client Family Member in Mounds View
"I am so thankful to know that my Mom will get a great lunch every weekday. It has allowed me to keep her at home."

Other Highlights



48%

said they have regular access to the internet. This was up from 40% last year.



73%

reported that they live alone.



83%

indicated their Meals on Wheels helped them continue to live at home.



87%

reported that they eat all or most of their meal each day.



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I am grateful for Meals on Wheels. I rely on the meals to sustain me daily. Thank you for your service to home-bound seniors.

– Meals on Wheels Client from St. Paul, age 73



www.mealsonwheels-rc.org
MOW Enrollment Number: 651.318.9091